



## Report to City Council

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**TO:** Mayor and City Council

**FROM:** Angelica Frausto-Lupo, Community Development Director

**AGENDA DATE:** June 3, 2025

**TITLE:** AUTHORIZE AGREEMENT FOR VETERINARY SERVICES FOR THE MORENO VALLEY ANIMAL SHELTER (REPORT OF: COMMUNITY DEVELOPMENT) (DISTRICT: ALL DISTRICTS)

**TITLE SUMMARY:** Authorize Agreement For Veterinary Services For The Moreno Valley Animal Shelter

**DISTRICT:** All Districts

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### Recommendation(s)

That the City Council:

1. Approve the Agreement with Moreno Valley Community Vet Care, owned and operated by Dr. Nicholas A. Storey, D.V.M., and Dr. Joey Cowan, D.V.M. for \$1,500,000 for the five-year period beginning July 1, 2025 to June 30, 2030.
2. Authorize the issuance of an annual purchase orders for Moreno Valley Community Vet Care each fiscal year of the Agreement term, subject to funds available in the City Council approved Operating Budget; and
3. Authorize the City Manager, or his designee, to execute the Agreement and any subsequent amendments, subject to the approval of the City Attorney, in accordance with approved terms of the Agreement, and within available budget as previously approved by Council.

## **SUMMARY**

This report recommends the approval of the Agreement with Moreno Valley Community Vet Care (MVCVC) to provide comprehensive veterinary services for the Moreno Valley Animal Clinic and the Moreno Valley Animal Shelter. MVCVC was the sole respondent to the City's Request for Proposal (RFP) released in February 2025. Following a thorough evaluation of their proposal, including staff review and discussions with the owners, Dr. Nicholas Storey, D.V.M., and Dr. Joey Cowan, D.V.M., MVCVC is recommended as the successful bidder based on the demonstrated value and service offerings. Notably, Dr. Storey has served as the Lead Veterinarian at the Moreno Valley Animal Clinic since 2017, previously associated with Pedley Square Veterinary Clinic.

## **DISCUSSION**

In February 2025, the City issued an RFP seeking qualified veterinary providers for the Moreno Valley Animal Shelter and Animal Clinic. The RFP aimed to secure a partner capable of achieving the following key objectives:

1. Providing essential medical evaluation and care for animals at the Moreno Valley Animal Shelter.
2. Delivering affordable spay and neuter services to support pet adoptions, promotional adoption fees and reduce euthanasia.
3. Operating a full-service veterinary clinic for Moreno Valley residents.

MVCVC, led by Dr. Nicholas Storey and Dr. Joey Cowan, was the sole respondent, submitting their proposal by the March 6, 2025, deadline. City staff conducted a comprehensive review of MVCVC's proposal against the criteria outlined in the RFP and the attached Agreement for On-Site and/or Professional Services. The evaluation focused on:

- Responsiveness to the RFP;
- Experience of veterinarians and support staff;
- Ability to fulfill the Scope of Services;
- Fee structure; and
- Added value offered.

The evaluation concluded that MVCVC possesses the necessary expertise and a proven track record to effectively support the City's goals of reducing euthanasia and promoting positive outcomes for lost and homeless pets.

Background Information: Moreno Valley Community Vet Care

MVCVC is owned and operated by Dr. Nicholas A. Storey and Dr. Joey Cowan. Dr. Storey has served the City for over seven years as the Lead Veterinarian, providing spay/neuter services and medical care for shelter animals.

- Dr. Nicholas A. Storey, D.V.M.: With eight years of experience, primarily in shelter medicine and surgery, Dr. Storey graduated from Ross University School of Veterinary Medicine and completed his clinical year at the University of Wisconsin in 2017. He is a member of the American Veterinary Medical Association (AVMA) and the California Veterinary Medical Association (CVMA), with a specialization in surgery.
- Dr. Joey Cowan, D.V.M.: Dr. Cowan has over four years of experience in companion animal care and spay/neuter surgeries. She graduated from Western University of Veterinary Medicine in 2020 and is also a member of the AVMA and CVMA.
- Danielle Gabriel, Lead Registered Veterinary Technician (RVT): Danielle brings seven years of experience as a licensed RVT, including four years at the Moreno Valley Animal Clinic. She is proficient in providing high-quality medical care to companion animals.

## **ALTERNATIVES**

1. Approve the Agreement for Veterinary Services for the Moreno Valley Animal Shelter and the Moreno Valley Animal Clinic between the City and Moreno Valley Community Vet Care. *Staff recommends approval of this Agreement to ensure efficient and effective services are continuing to be delivered by the Animal Services Division to the residents of Moreno Valley.*
2. Do not approve staff to enter into an Agreement and provide staff with further direction. *By not approving this Agreement, the Animal Services Division's normal operations will be negatively impacted in terms of promoting positive outcomes for pets, meeting state mandates related to spay and neuter requirements, and the inability to provide necessary and prompt medical care for lost and homeless pets placed into the care of the Moreno Valley Animal Shelter after June 30, 2025, when the current contract expires.*

## **FISCAL IMPACT**

The Council approved operating budget for Animal Services and includes funds for veterinarian services.

The five-year Agreement award for \$1,500,000 has no additional impact to the General Fund as FY25/26 – 26/27 operating budgets were approved by Council on May 6, 2025.

Future budget adjustments, if needed, will be estimated and completed through two-year budget development or quarterly budget adjustments to allow for projected expenditure and revenue levels for years three through five of the Agreement through FY29/30.

## **PREPARATION OF STAFF REPORT**

Prepared By:  
Ashleigh Renz  
Animal Services Division Manager

Department Head Approval:  
Angelica Frausto-Lupo  
Community Development Director

## **CITY COUNCIL GOALS**

Positive Environment: Create a positive environment for the development of Moreno Valley's future.

Public Safety: Provide a safe and secure environment for people and property in the community, control the number and severity of fire and hazardous material incidents, and provide protection for citizens who live, work and visit the City of Moreno Valley.

## **CITY COUNCIL STRATEGIC PRIORITIES**

- 1. Economic Development**
- 2. Public Safety**
- 3. Library**
- 4. Infrastructure**
- 5. Beautification, Community Engagement, and Quality of Life**
- 6. Youth Programs**

Objective 2.11: Protect people and property against animal related injury and nuisance through enforcement of local and state animal welfare laws and ordinances.

## Report Approval Details

Document Title:	STAFFREPORT_CDD_ANIMAL SERVICES_VET AGREEMENT.docx
Attachments:	- Draft Agreement for Services.pdf
Final Approval Date:	May 28, 2025

This report and all of its attachments were approved and signed as outlined below:

Angelica Frausto-Lupo

Sean Kelleher

Natalia Lopez

Dena Heald

Launa Jimenez

Brian Mohan

Patty Rodriguez